



Join the LakeComm Team

Public Safety Telecommunicator – Lateral Hires

Lake Consolidated Emergency Communications (LakeComm) is a brand new consolidated 9-1-1 Emergency Communications Center housed in a portion of the new state of the art Lake County Regional Operations & Communications Facility. LakeComm supports 9-1-1 call-taking and emergency dispatching for 30 agencies in Lake County, Illinois.

LakeComm is seeking experienced Public Safety Telecommunicators to join our high-performing communications center. We are currently hiring full-time lateral candidates to immediately fill vacancies.

If you are an experienced dispatcher looking for a professional environment that values skill, teamwork, and service to the community, we encourage you to apply.

Under the direction of a Shift Supervisor, Public Safety Telecommunicators perform critical emergency communications functions, including:

- Receiving and processing emergency and non-emergency calls for service
- Dispatching police, fire, and EMS units via radio and computer-aided dispatch (CAD) systems
- Managing multiple high-priority tasks in a fast-paced environment
- Operating complex communications and information systems with accuracy and professionalism

To be considered a lateral candidate, applicants must:

- Have at least one (1) year of recent experience in good standing as a Public Safety Telecommunicator
- Demonstrate proficiency in emergency call processing and radio dispatch operations
- Certifications in LEADS, Priority Dispatch are preferred

Compensation

Salary Range: \$70,673 – \$108,593 annually

Effective May 1, 2025 – April 30, 2026 (FY26)
3% increase approved for FY27

Comprehensive Benefits Package

Paid vacation & Personal time
Sick leave accrual
Medical Insurance (PPO or HMO options)
Dental & Vision insurance
Life insurance
Illinois Municipal Retirement Fund (IMRF)
457(b) deferred compensation plan
AFLAC supplemental coverage options
Career growth and advancement opportunities

Recruitment Timeline

This recruitment will remain open until positions are filled.

Selection Process

Application review
Panel interview (by invitation)
On-site shadow with a LakeComm Telecommunicator (by invitation)
Pre-employment background investigation and drug screening

How to Apply

Submit a cover letter and resume:
Recruitment@LakeComm911.org

LakeComm 9-1-1 is an Equal Opportunity Employer.

Lake Consolidated Emergency Communications
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